

Global Suppliers KPIs

2021



Suppliers Parts Rejected (PPM)



Aim

This KPI is needed to get a clear picture about the quality performance of purchased parts. (Suppliers)

Formula

$$\frac{\text{N° of parts rejected}}{\text{N° of parts received}} * 1.000.000$$

Description

Ratio between amount of rejected parts due to non conformity detected: a) during incoming inspection, b) during production and total amount of received parts.

Note

- Received parts: by including commercial and raw material
- Rejected parts: NOT batch rejected but only defective parts

UoM ppm

Target Monthly

Desire Trend Decrease

Reporting 1500 ppm



Non Conformity Rate (NCR)



Aim

This KPI is needed to get a clear picture about the quality performance of purchased parts. (Suppliers)

Formula

N° of Supplier Notifications

Description

Number of NonConformance Reports issued to Supplier

Note

It's a measure of the number of incidents due to poor quality delivered by suppliers

UoM # of NCR

Target Monthly

Desire Trend Decrease

Reporting 20% decrease of closing value 2017



Supplier On Time Delivery (SOT)



Aim

SOT is the measure of the punctuality and completeness of the service provided by Suppliers to Wittur in reference to the first Confirmed Delivery Date from Supplier

Formula

$$\frac{\text{N° orderlines received on time}}{\text{N° of planned orderlines to receive}} * 1.000.000$$

Description

Percentage of order lines received on time in face to the plan

Note

No special comments

UoM %

Target Monthly

Desire Trend Decrease

Reporting 99,9 %

Thank you for your kind attention!