





**PRODUCTS INFORMATION**

The ElevatorSense platform combines a hardware device, the ElevatorSense box, and a software application, the ElevatorSense App, to help the elevator installation and maintenance technicians perform their tasks. The ElevatorSense box is installed on the elevator and associated with the ElevatorSense App installed on the technician's mobile device.

**IMPORTANT:** The ElevatorSense box is compatible with following door drives:

- ECO+ with software version greater or equal to V5.2 (available since 2019)
- MIDIV2/SUPRAV2, the latest version of MIDI/SUPRA (available since January 2023)

In case you wish to use ElevatorSense on an older door drive version, please contact our sales office to configure the most appropriate upgrade package.

Following products are available on the App:

**Installation Control**

Provides the field technician a set of automatic tests of quality of installation of landing doors and car doors. Based on the test results, recommendations are provided to make sure that doors adjustments and settings have been performed correctly.

The following items are supplied in a carry-on case:

- 1 ElevatorSense box
- 1 power supply connection cable
- 1 door operator connection cable
- 1 Ethernet connection cable
- Data transmission USB key (optional)

The user license has a validity of 12 months and extends of another period unless the user unsubscribes the service. Use is limited to a maximum of 20 elevators/50 control trips within each period.

**Wireless Programming**

Allows the field technician to configure the door operation parameters quickly and easily. Parameters such as door speed or braking time can be read out and changed from any mobile device wirelessly connected to the ElevatorSense box installed on the elevator.

The following items are supplied in a carry-on case:

- 1 ElevatorSense box
- 1 power supply connection cable
- 1 door operator connection cable
- 1 Ethernet connection cable
- Data transmission USB key (optional)

The user license has a validity of 12 months and extends of another period unless the user unsubscribes the service.

**Real Time Diagnostics**

It allows the technician to monitor the performance of any connected elevator in real time by reading the data collected from the sensors in the ElevatorSense box.

The packaging contains the following items, for installation on one elevator:

- 1 ElevatorSense box
- 1 power supply connection cable
- 1 door operator connection cable
- 1 Ethernet connection cable
- Data transmission USB key (optional)

The user license has a validity of 12 months and extends of another period unless the user unsubscribes the service. Use is limited to 1 elevator.



Each product can be purchased standalone or in packages:

- **NI/MOD package** includes Installation Control and Wireless Programming.
- **Service package** includes Real Time Diagnostics.

### The Identification label

On all Wittur products there is an identification label as shown in the example below. You can find it on the header of each car door and of each landing door.

All essential information can be found on the label such as: the door type, the clear opening, clear height, and motorization type.



The software version of the door drive can be found on the small label applied on the board as in the example below.

